



“Healing Life through the Experience of Living”

CONSUMER’S BILL OF RIGHTS

The Consumer’s Bill of Rights provides that as an individual requesting behavioral/mental health services from CCMHS, you shall receive written notice of the rights to which you are entitled during your initial intake meeting. If you cannot read, these rights will be read to you. Receipt of a copy of the Consumer’s Bill of Rights is to be acknowledged in writing with a copy placed in your Clinical Record. If for any reason, you choose to refuse to acknowledge receipt of the notice of the Consumer’s Bill of Rights. The law requires that this fact be so noted in your record and will be given other opportunities to acknowledge receipt.

YOU HAVE THE RIGHT TO

1. Be informed of your rights.
2. Privacy and dignity.
3. Treatment regardless of race, religion, sex, color, age, handicap condition and financial status.
4. To make certain health care decisions, including the right to accept or refuse life-sustaining medical treatment if such treatment becomes necessary and the right to execute advance directives and instructions about such medical treatment decisions (e.g., living wills, power of attorney, emergency crisis planning). The attachment that further explains these rights is available on request.
5. Receive individualized treatment in an appropriate setting, participate actively in your treatment planning and choose your service provider.
6. Before informed of the rules of the facility and the risks and benefits of your treatment as part of your treatment planning.
7. Ask for a review and/or revision of your treatment plan.
8. Have access to your own medical record according to the Mental Health Information Act.
9. Have your treatment record and all information about you kept confidential in accordance with Mental Health Information Act (notable exceptions to this confidentiality are clearly delineated in the Informed Consent for Services Agreement).
10. Be free from verbal or physical abuse, neglect, insults or threats.
11. Request and receive an itemized copy of your bill, for services rendered.